

MANAGEMENT SYSTEMS



The Company has four management systems in force, compliant with ISO 9001, ISO 14001, ISO 50001, ISO 45001:

Quality Management System¹²

A component of the Company's comprehensive management system, designed to enforce high-quality services, compliant with regulations, needs and expectations of consumers, and to satisfy all stakeholders, incl. employees, shareholders, investors and partners of the Company.

Environment Management System¹³

A part of the Company's comprehensive management system, covering organizational structure, planning, allocation of responsibilities, practical work, procedures, processes and resources to craft, implement and evaluate performance after implementation and improvement of the environmental policy, goals and objectives.

Energy Management System¹⁴

A tool of the Company's comprehensive management system that enforces on-going research providing knowledge about distribution and consumption of energy resources of the Company as well as about optimal utilization of energy resources for production and nonproduction needs.

Occupational Health and Safety Management System¹⁵

An element of the Company's comprehensive management system administering risks and improving operational health and safety performance.

Division	Management Systems / Certificate validity period				Certification Authority
	ISO 9001	ISO 14001	ISO 50001	ISO 45001	
Certificates issued 10.07.2018, valid through 09.07.2021					
HQ	No.20829/0	No.03657/0	No.00178/0	No.00025/0	OOO Russian Certification Technologies (OOO Rostechsert)
Permenergo	No.20829/2	No.03657/2	No.00178/2	No.00025/2	
Sverdlovenergo	No.20829/1	No.03657/1	No.00178/1	No.00025/1	
Chelyabenergo	No.20829/3	No.03657/3	No.00178/3	No.00025/3	

Generally, the Company's management systems reported positive performance during the reported period. Primary results of management system performance are disclosed below:

- Section "Network Exploitation" (enhanced reliability and quality of supply; better supply safety);
- Section "Environment Protection" (compliance with environmental laws and enforcement of environmental safety);
- Section "Efficacy Enhancement" (increased energy efficiency);
- Section "Technological Connection" (better quality of connection services).

